

Reno Orthopedic Center (ROC)

Reno, Nevada

76,000-square-foot addition that connects to a renovated existing 62,000-square-foot clinic. The project has more than doubled the campus' exam and operating rooms, and expands ROC Express, the urgent care walk-in clinic.

Understanding ROC's business model to improve the patient experience, drive higher throughput and increase profitability:

- Developing a central imaging solution that increased patient throughput by 25%.
- Advocating to increase OR space to help move more surgeries from the hospital to their facility thus capturing more revenue.
- Evaluating multiple building options from renovations to greenfields elsewhere in the community and helping ROC choose the best long-term solution for their practice.

CMAC provided the project financing and worked collaboratively with Neenan to deliver a project that made financial sense for ROC.



"Their experience and willingness to listen, really listen, to what we wanted resulted in a campus that patients love, doctors are proud of, and fits not only the current expansion but envisioned our continued growth needs to meet the needs of our community. They truly made a large, complex project during the worst of times a breeze."

-Lisa Mead, CEO



